

Select Employees Credit Union

January 1, 2021

Happy New Year!

It sure feels good to put 2020 behind us and start fresh. Hopefully with the vaccine coming to more and more people, we will also be able to start moving back towards a more normal existence.

You don't hear much about it, but the staff here at the credit union are considered essential workers. Now I am not in any way saying we face the same dangers and stress as the healthcare workers and first responders!

Not even close! The people who have seen this pandemic face to face everyday are amazing and deserve all the love and support we can give them.

That being said, don't forget that your credit union has been here for you everyday. We are proud of the fact that we have been here to help you through the financial stress of this uncertain time. I know some of you are frustrated with our closed lobby, but I wanted to ensure the safety and health of the staff so we were able to continue providing you the best possible service throughout this pandemic. Please know that all three lanes of the drive up are staffed at all times, so please use all of the lanes.

I am also aware that some of you are frustrated that we aren't always available to answer the phone. We are doing our best to keep up with the increase in phone call volume. If you are able, we have our Home and Mobile Banking available for a variety of services. With Home and Mobile Banking you are able to check your balances, see current and pending activity, transfer money to your different accounts as well as to other members and make loan and Visa payments. If you prefer to call, please be patient. We will answer the phone as soon as we are able. If you can't reach us please leave a message. We will get back to you as soon as possible.

We look forward to the day when we can see all of your smiling faces again. Your whole face! Until that day, know we are here. Taking care of your financial needs. Taking care of each other.

Wishing you peace and joy in the new year,

Suzie Branch, CEO

2021 Holiday Closings

Monday January 18, 2021—Martin Luther King Jr. Day

Monday February 15, 2021—President's Day

Friday April 2, 2021—Close at Noon for Good Friday

Monday May 31, 2021—Memorial Day

Monday July 5, 2021—Independence Day Observance

Monday September 6, 2021—Labor Day

Monday October 11, 2021—Columbus Day

Thursday, November 11, 2021—Veteran's Day

Thursday November 25, 2021—Thanksgiving Day

Friday December 24, 2021—Christmas Day Observance

Friday December 31, 2021—New Year's Day Observance

!! ATTENTION members with a Visa card starting with the numbers 4721!!

All members with a Visa card starting with the numbers **4721** will be getting a new card. This reissue is being completed to allow us to consolidate and streamline our processes and to help us reduce costs.

Your benefits will not change in any way! Your rate will not change in any way!

We will be mailing an informational letter on **February 3, 2021**. This will just be a reminder notice to let you know the card is coming and of the important dates.

You will receive your card in the mail prior to **February 22, 2021**. DO NOT ACTIVATE your card or try to use it before **February 22, 2021**. It will not work. The card is being mailed before the consolidation date so you have the card in hand on the activation date of **February 22, 2021**. On **February 22, 2021** you will need to call and activate your new card and destroy the card beginning with **4721**. This card will no longer work as of **February 22, 2021**.

And as always, if there are any questions please contact us at 815-626-8181.